

<b>Notice of References Cited</b>	Application/Control No. 09/945,193		Applicant(s)/Patent Under Reexamination SUERMONDT ET AL.	
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	B	US-			
	C	US-			
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	K	US-			
	L	US-			
	M	US-			

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	N	JP 2003067162A	03-2003	JP	Ricoh Co. Ltd.	G06F 3/12
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	U	Mamer, John W. et al., Job Completion Based Inventory Systems: Optimal Policies for Repair Kits and Spare Machines Management Science, Vol. 31, No. 6, June 1985, Pages 703-718
	V	Servigistics Delivers First Web-based Service Planning and Forecasting Solution Business Wire, January 25, 2000
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	X	Krizner, Ken, Solution takes control of parts inventory levels Frontline Solutions, April 2001, Vol. 2, No. 4, Pages 16-17

\*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)  
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	V	Terry, Lisa, The Forgotten Supply Chain: Service Parts IDSystems.com: Real World Logistics, June 20, 2001
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	X	Patton, Joseph D. et al., Service Management Principles and Practice - Third Edition ISA Press, 1994, ISBN: 1-55617-491-8

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